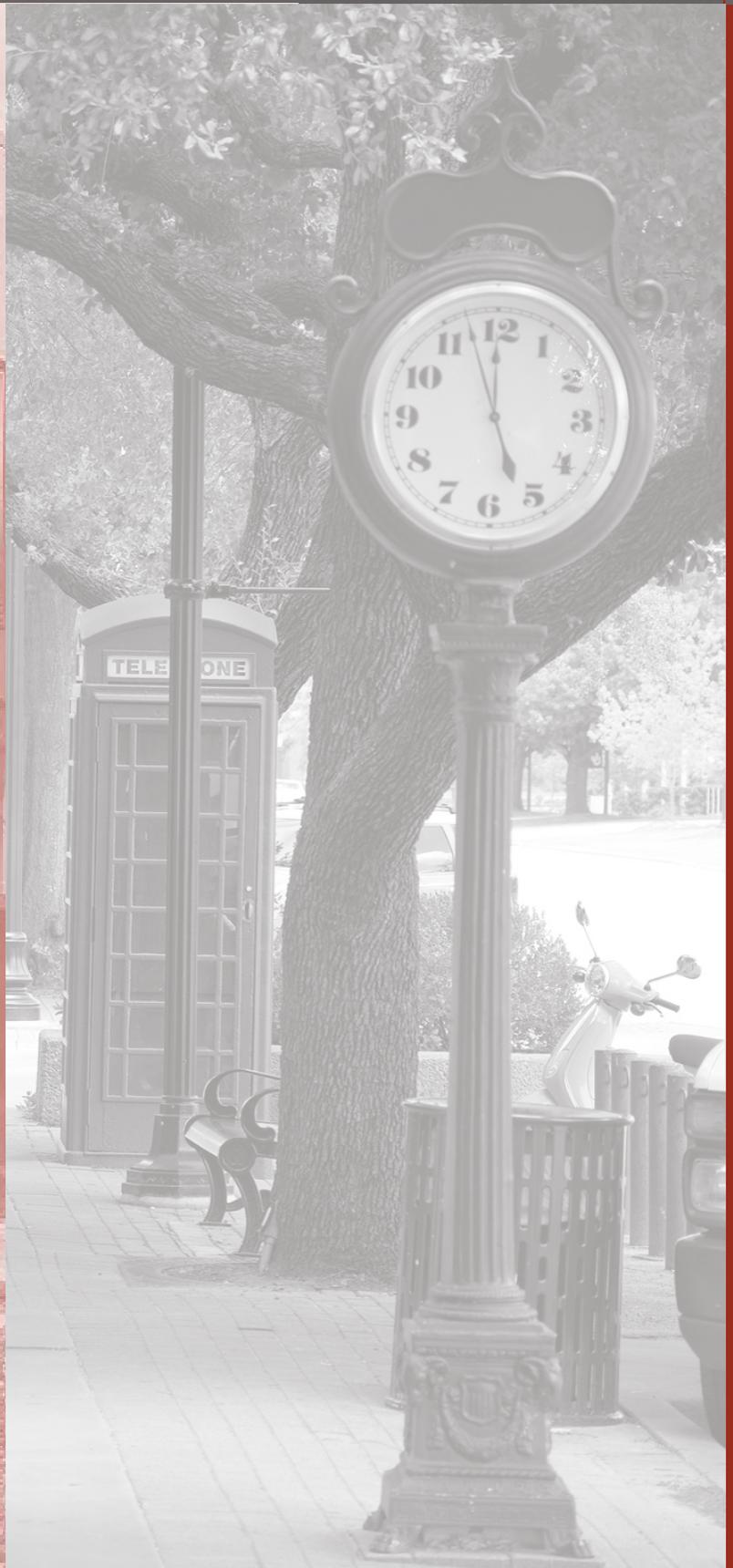
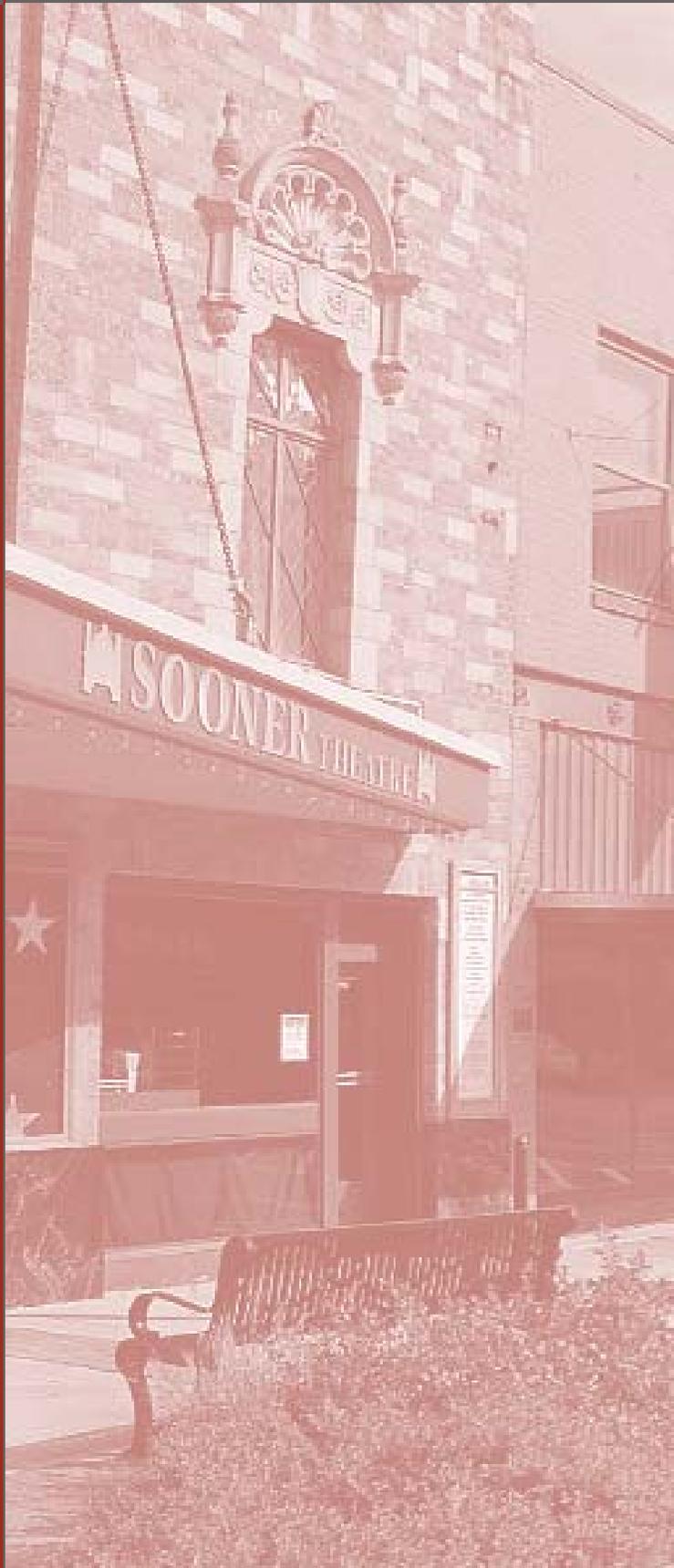




CITY OF NORMAN

2015 ANNUAL REPORT





NEW 1 MG ELEVATED WATER STORAGE TANK
UNDER CONSTRUCTION ON ROBINSON STREET

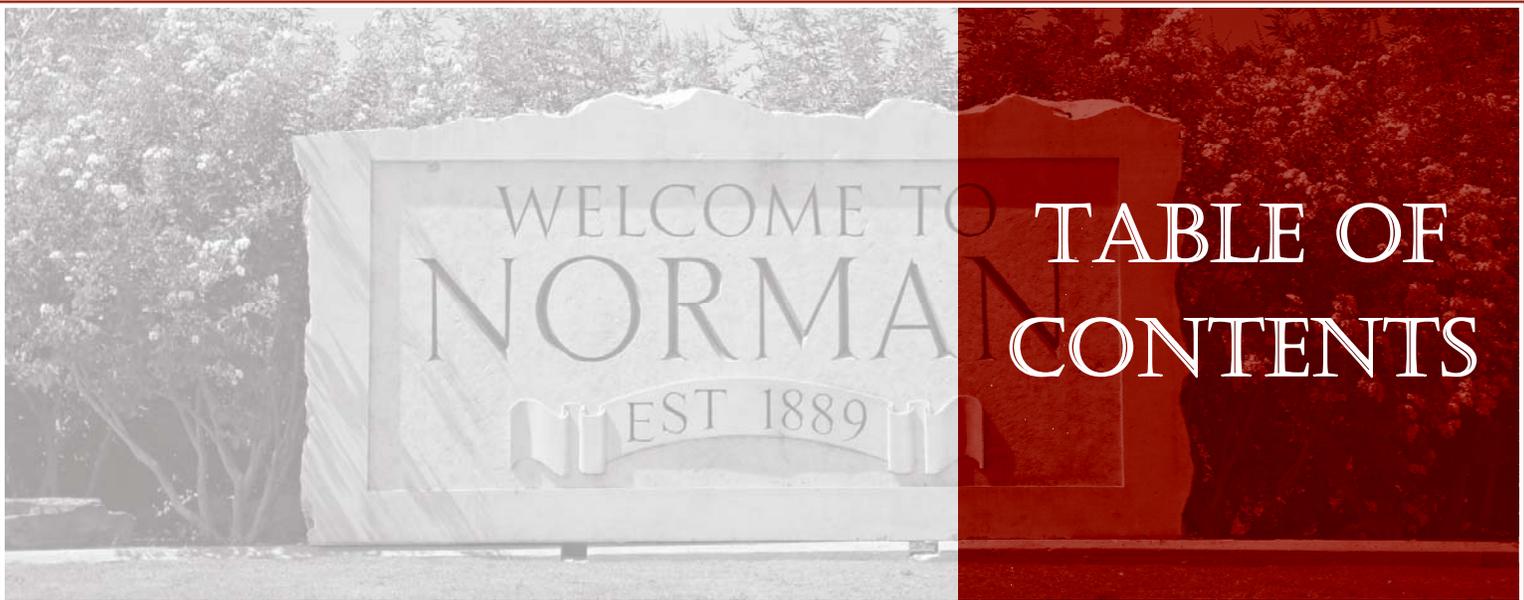


TABLE OF CONTENTS

Message from the City Manager	4
Norman’s Mission & Values Statement	5
City Wide Elections	6
NORMAN FORWARD	7
May Tornado and Flooding Events in 2015	9
Public Safety & Justice	11
Parks, Recreation & Library Services.....	14
Community & Economic Development.....	16
Transportation	21
Environmental & Utility Services	24
Strategic Support	27
Intergovernmental Relations.....	28
City Accolades.....	29
National, Regional & State Recognition & Awards	29
Taxes Payable in 2015	32



MESSAGE FROM THE CITY MANAGER



Welcome to the 2015 City of Norman Annual Report. This report is designed to keep the citizens of Norman in the loop and up-to-date on accomplishments in Norman.

Since 1891, when the City of Norman was formally incorporated, the city has grown in population. In 1902, the downtown district already had two banks, two hotels, and a flour mill. By 1913, there were over 3,700 people living in Norman. Today, Norman has grown into a diverse community of more than 117,000 residents. Despite its exponential growth, Norman has found a way to maintain a small-town feel while offering abundant entertainment and recreational opportunities in a safe and wholesome environment.

History is deep-rooted in Norman. In 1941, the University of Oklahoma and Norman city officials established Max Westheimer Field, a University airstrip, which grew into the Naval Flight Training Center during World War II. Researchers from the University and the National Oceanic and Atmospheric Administration used the equipment at Westheimer to develop the first Doppler weather radar. This research led to the development of NEXRAD, the nationwide radar network used to predict weather and created the national Severe Storms Laboratory. In addition, seventeen landmarks are listed in the national Register of Historic Places, which includes the Cleveland County Courthouse, the DeBarr Historic District, the Oscar Jacobson House, the Santa Fe Depot, and the Moore-Lindsay House. The University of Oklahoma's Bizzell Library is a National Historic Landmark, one of only twenty in the state.

Education is a major focus of the City of Norman. It is home to the University of Oklahoma, one of the country's largest public universities and a member of the powerful Big XII Conference, making college sports a major local attraction. OU's international influence supplies a healthy diversity of race, culture and nationality that reflects much of the vibrancy, tradition and spirit that make the community a safe, family-oriented place to live.

We have an open government which encourages and involves citizen input. The City Council and staff of the City of Norman believe maintaining strong lines of communication between Norman citizens and City government promotes community involvement and leads to an even stronger and better Norman.

Norman is also guided by a strong, competitive retail base. All of this progress has continued to propel Norman forward.

The accomplishments listed in this report were a team-effort by elected officials, city staff and employees. Their dedication to the city's success is greatly appreciated.

We trust you will find this report informative and useful.

Respectfully,

Steve Lewis, City Manger

OUR MISSION

“WORKING TOGETHER TO DELIVER EXCEPTIONAL SERVICE”

To fulfill our mission, City of Norman employees pledge themselves to these values:

TEAMWORK

We value each other's contribution and encourage teamwork.

CARING

We value service to others in a caring manner. We listen with a willingness to understand the needs of others. We respond in a friendly, helpful way.

ACCOUNTABILITY

We are responsible for our work and actions.

SERVICE

We are committed to providing exceptional service in a courteous, dependable and efficient manner.

RESPECT

We respect our differences and treat each other with understanding and dignity.

FAIRNESS

We seek to understand the needs of others. We strive for equity in the delivery of services and in the treatment of individuals.

PROFESSIONALISM

We value a knowledgeable, capable and effective organization.

RESPONSIVENESS

We value a timely response to both customer and employee.

We believe that these values are the foundation of all our endeavors to make our community a better place now and for future generations.



CITY WIDE ELECTIONS

WATER RATE INCREASE

The City Council voted to submit a water rate increase to the voters to fund additional ground water supply and transmission improvements as well as the Phase II Water Treatment Plant improvements. The proposal increased the base charge from \$4.00 to \$6.00 per month and increased the charge per thousand gallons of water consumed. The citizens of Norman voted and approved the requested rate increase on January 13, 2015 with 67% of the voters in favor of the increase. \$47M of water capital improvements will be funded to enhance water quality, increase water supply capacity, repair aging infrastructure and comply with disinfection regulations.

NORMAN FORWARD

NORMAN FORWARD is a citizen-initiated proposal to renovate, expand, construct and fund Quality of Life projects, such as multiple recreational facilities, libraries, parks, athletic venues, public art, trails, swim complexes and other quality of life projects throughout Norman. The initiative came to the City Council from community groups, stakeholders and Norman residents, who prepared an initial package using analysis and information from recreational planning professionals and research firms.

Beginning in the spring of 2015, the Norman City Council began a series of 15 Council conferences and public meetings to refine the project scope, financing

and funding opportunities for the NORMAN FORWARD initiative, which included a number of high priority projects outlined in the 2014 Library Master Plan Update, the 2009 Norman Parks and Recreation Master Plan, and additional projects designed to provide recreational opportunities for Norman residents.

In August, 2015, the City Council voted unanimously to call an election. The temporary one-half percent (1/2%) sales tax was then approved by Norman voters (72% approval) on October 13, 2015. The voter authorized sales tax went into effect January 1, 2016.

Since the passage of NORMAN FORWARD, the City has awarded a contract to a design firm to begin design services for both the Central and East Branch Libraries. Additionally, the City has appointed and convened the NORMAN FORWARD Sales Tax Citizens Financial Oversight Board, Senior Center Ad Hoc Advisory Group, East and Central Libraries Ad Hoc Group. The Westwood Ad Hoc Advisory Group is anticipated to convene and begin work in the spring of 2016. The remaining 11 Ad Hoc Advisory Groups will be appointed as specific projects related to the groups begin.

The City will also engage services of a Program Management firm in early 2016. These services include program implementation, project scheduling,

NORMAN FORWARD



project budgeting, review of project constructions plans, coordination of project cash flow, budget and schedule, and community outreach.

PROPOSED NORMAN FORWARD PROJECTS Library System Improvements—Central Branch & East Branch (\$44M)

November 2014 Library Master Plan Update recommended construction of Library branches as part of the Library system to include:

- Central Library Branch:
 - 82,000 sq. ft.
 - Proposed location north of Andrews Park
 - Anticipated Completion date in early 2019
- East Library Branch:
 - 12,500 sq. ft.
 - Proposed location next to Fire Station No. 9
 - Anticipated completion date in Fall 2017

Westwood Family Aquatic Center and Westwood Tennis Center (\$13M)

- Existing pool facilities replaced with new family aquatic center including water slides, recreation pool (w/ zero depth entry), play/spray features, lazy river, lap pool, diving area, large shaded deck, special event area, new bathhouse, concession facilities and additional parking.
- Family Aquatic Center construction to begin in fall, 2016.

- Conversion of two existing courts to indoor facility and construct two new outdoor courts with lighting and site furnishings for Tennis Center.

James Garner Avenue Extension (i.e. Front Street) (\$6M)

- Reconstruction of James Garner Ave. from Acres St. to Robinson St. underpass.
- Two-lane roadway

Indoor Aquatic Facility (\$14M)

- Proposed location adjacent to YMCA
- Includes competitive, teaching, aerobic and recreational pools



Reaves Park Baseball Complex Improvements (\$10M)

- Remove six existing adult softball fields and existing park maintenance facility and construct 14 youth baseball/softball fields with lighting, restrooms, concession facilities and additional parking.
- Optimist youth baseball complex (six fields), Kidspace, Veterans Memorial and existing festival and picnic areas (central and southwest) to remain as currently constructed.

New Softball and Football Complex (\$2.5M)

- New +/-30 acre site to accommodate five-field softball complex and eight-field football complex, with lighting, restroom and concession facilities and parking.

Griffin Park Soccer Complex Improvements (\$11M)

- Remove 14 existing youth baseball/softball and four adult flag football fields
- Construct nine new outdoor soccer fields with lighting
- Convert one soccer field to indoor soccer facility
- New net field count to be one indoor and 20 outdoor fields.
- Construct new Park Maintenance facility

Indoor Multi-Sport Facility (\$14M)

- Replace old Optimist Hanger gym east of YMCA

Park Land Acquisition (\$10M)

- Purchase of Griffin, Sutton Wilderness, Cate Park

Canadian River Park (\$2M)

- Development of park facilities and enhancements, if land is acquired
- Park area would be located south of Lindsey St., west of I-35

Community Parks (\$9.5M)

- Ruby Grant Park: Develop Phase I with utility infrastructure improvements, signage, parking, walking and running trails, practice fields, pavilion and pedestrian lighting.
- Saxon Park: Develop Phase II to include additional parking, decorative fencing, site furnishings, children's play area, restroom facilities and event

shelter.

- Andrews Park: Splash pad enhancement, shade for amphitheater seating, skate park expansion and additional tree plantings.

Neighborhood Park and Trail Development (\$14.5M)

- New signage, decorative fencing, site furnishings, walking trails, trees and playground shade structures, additional playground equipment, picnic pavilions, additional soccer goals and backstops at existing neighborhood parks
- Development of neighborhood parks at Cedar Lane, Southlake/St. James, Summit Valley/Bellatona, Redlands and Links additions.
- Construction of Legacy Trail Loop Extension

Senior Citizens Center—Either through renovations of an existing facility or construction of a new freestanding facility

- To be located in the vicinity of Andrews Park or other reasonably available site

Infrastructure Improvements (\$3M)

- Traffic analysis, street and storm water improvements, and traffic signals at various project locations.

Public Art (\$1.2M)

Funding for public art to be included in as part of NORMAN FORWARD projects

For more NORMAN FORWARD information, visit www.normanok.gov/cm/norman-forward.



MAY TORNADO AND FLOODING EVENTS IN 2015



Beginning May 6, 2015 a series of severe weather events affected the Norman area. An EF-1 tornado made a path through northwest Norman causing extensive damage. The tornado and subsequent flooding impacted the majority of the city and continued intermittently through mid-June 2015. The Streets/Storm water division responded quickly to assist emergency personnel to clear roads, assessed the level of damage, and began the processes of how to clear the large amount of debris. The flooding caused many roads to be closed, up to 35 at one time city wide. Post Oak Road had a large washout that left the road impassable for drivers, and the section of Indian Hills Road from NE 48th Street to NE 36th Street had a washout at either end leaving residents between stranded.

Staff immediately responded to these areas and made repairs so that roads would be accessible for residents. The division received hundreds of calls from citizens about flooding and damage. Together with the Engineering Department, the Debris Management Plan was implemented and a contractor was brought in to assist with clean-up of the city. Our crews worked many long hours including holidays and weekends in order to repair damage created by the historic rain and flooding. The debris clean-up effort resulted in 12,621 cubic yards of damaged vegetation and C&D (construction and demolition debris) materials. A total of 66 locations were identified as severely damaged and required repair due to the storm and flooding.



Debris Removal



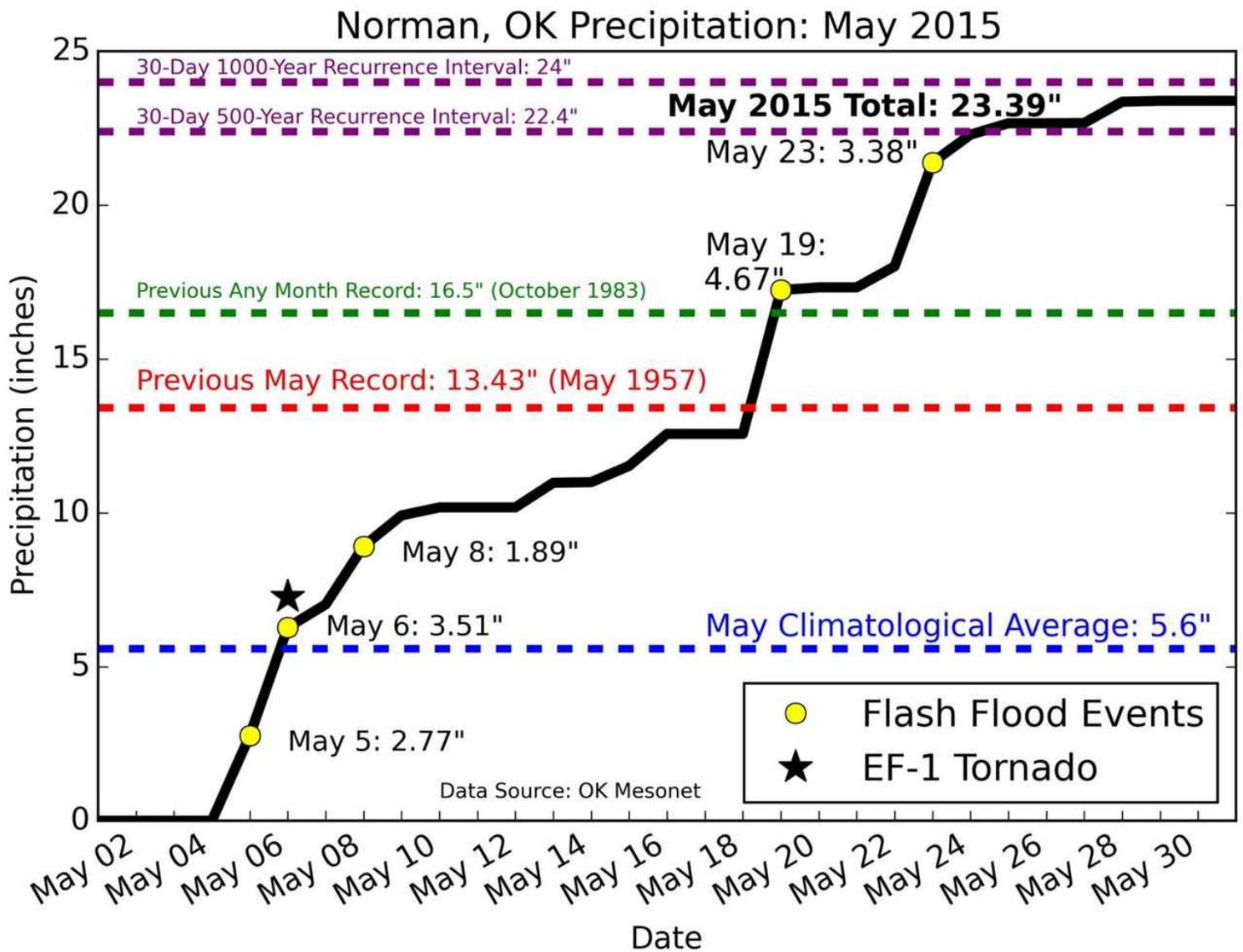
Post Oak Road between 108th and 120th: damage from flooding (pictured left); final repairs (pictured right)

There were five flash flood events in Norman between May 6-June 4, 2015. **The City received over 23 inches of rain in 30 days, or 10 inches in excess of the record rainfall amounts in 1957. Rainfall amounts exceeded the 500-year recurrence interval for Norman.**

temporary repair projects were completed by the end of July 2015. The City contracted with Tetra Tech for FEMA financial recovery services and Freese and Nichols for engineering design services for up to 10 bridge structures which will be replaced using funds from FEMA or FHWA.

At the height of the crisis, over 35 Norman streets were temporarily closed to through traffic and the twin bridges on Alameda Street over Lake Thunderbird were submerged. Over 20 bridge crossings in Norman required City crews to install temporary structures in order to open the bridge to local traffic. All of these

The City's full recovery from infrastructure damages due to these historic floods is expected to take up to two years and cost in excess of \$4 million.



PUBLIC SAFETY & JUSTICE



Tower Rescue



Norman Fire Department (NFD) Rescue personnel received tower rescue equipment and trained on nearby radio towers to work at heights over 150 ft. This training consisted of securing injured or stranded workers from towers, rescuing our own personnel, and the operation of new equipment and techniques to accomplish this task. Fire Station No. 7 personnel have the equipment necessary to achieve a tower rescue up to 300 feet and will continue to train on this type of environment.

Advanced EMT Program

Currently, the Norman Fire Department first responds to all medical calls in our jurisdiction,

operating at the EMT level. Training was conducted in 2015 as the department prepares to increase their level of care to the public by providing an Advanced EMT course for 15 personnel.

Swiftwater Boat Operations



Norman purchased two boats to be able to rescue stranded residents. Earlier in 2015 the department was unable to rescue several individuals, relying on outside agencies for mutual aid.

Insurance Service Office (ISO) Evaluation

The city requested a Fire Protection Rating Schedule reevaluation from the Insurance Service Office (ISO) last spring. This rating is utilized as a

factor in determining property insurance rates for home owners and businesses. Cities are given a numerical rating; the lower the number the better the rating. The previous evaluation was conducted in 2012 which gives Norman a current rating of 3/9, split between urban and rural areas with the City's water distribution system service area as the defining element. ISO completed an evaluation in November, 2015. The final results are expected in March, 2016, and it's anticipated to show improvement in both the urban and rural ratings.

Fire Station No. 9 Receives LEED Silver Certification

Fire Station No. 9 achieved the Leadership in Energy and Environmental Design (LEED) **Silver** certification. Fire Station No. 9 is located at 3001 Alameda Street and was completed in 2014.

LEED is an internationally recognized green building certification system that was developed by the U.S. Green Building Council (USGBC). LEED provides building owners and operators with a framework for identifying and implementing practical and measurable green building design, construction, operations and maintenance solutions.

Animal Shelter Renovations



Phase II construction is expected to be fully completed in early 2016. Phase I of the project was completed and is being utilized. Citizens visiting the center are very positive about the new building, its appearance and the new kennel equipment. Once fully completed, the facility will have more holding capacity, quarantine areas for sick animals, and

better disease control. These improvements will be accomplished through the work flow design, upgrade cleaning systems, and improved air exchange between the various areas of the facility.

National Night Out 2015



Norman's National Night Out saw some of the largest numbers recorded: over 51 officers and staff from the Norman Police Department attended 51 parties during the event. Norman Fire Department, Animal Welfare, and EMSSTAT also participated. There were well over 1000 attendees. Seven parties included apartment communities, one of which was awarded certification in the Norman Police Department Crime Free Multi-Housing Program during their event.

Computer Aided Dispatch (CAD), Police and Fire Records Management Systems (RMS), and Mobile Data Computers (MDC)



The City of Norman's CAD, RMS and MDC replacement project achieved a major milestone on July 14, 2015 when all three components were implemented. Following considerable upgrades of hardware, related software and training for more

than 400+ employees, staff and representatives of New World Systems activated the software. While the implementation and testing phase is expected to continue through the summer of 2016, the upgrade in software stability and consolidation of numerous individual databases into an integrated system are already demonstrating improved efficiencies.

Junior Police Academy



In June, 2015, the Norman Police Department held its 2nd Junior Police Academy. The class of 19 middle school students attended the two week academy culminating in a graduation ceremony on June 25th. The Academy blends classroom learning with hands on activities to expose the Junior Cadets to a variety of topics including: bullying, internet safety, fitness, investigations, self-defense, bicycle safety and firearms safety.

School Resource Officer (SRO)

In 2015, the SRO program saw great strides. Lt. Chad Vincent was selected to become the first line supervisor for the program. Lt. Vincent worked closely with Norman Public Schools to develop guidelines and procedures for the new SRO program. Correspondingly, five officers from Norman Police Department were selected and began initial training for duties as full time

SROs. These five officers should be in place in Norman high schools starting July, 2016.

Citizen's Police Academy Alumni

The Citizen's Police Academy Alumni of Norman (CPAAN) currently has 157 members. Graduates of the Citizen's Police Academy (CPA) have the opportunity to participate in four ride-alongs with an officer each year. They can also volunteer their time to help the Police Department in various capacities including records, administration, criminal intelligence, and investigations. Alumni provide support to the new CPA classes that are held each spring and fall.

Youth Law Day Program



April 17, 2015, Norman Municipal Court and Norman Public Schools partnered in Law Day, an educational program for middle school students. This activity was held at the OU College of Law Bell Courtroom. Personnel from the City of Norman Municipal Court, Legal, and Police Departments made presentations, sharing information about their respective professions, responsibilities, and the steps students should consider in preparing for careers in law, legal services, and law enforcement. A mock trial is held to expose students to the realism of the judicial process and consequences of illegal behavior.

PARKS, RECREATION & LIBRARY SERVICES



Youth Tennis Courts



Tournament Pavilion

Andrews Park



This project included construction of four “age 10 & under” tennis courts at the Westwood Tennis Complex. The new courts are located in the area east of the pro shop. The project also included a patio area north of the new courts with bleachers and sun shades for parents to sit and watch lessons and tournaments. This project was funded with Room Tax revenues.

A new Tournament Pavilion was completed at the golf course, just south of the clubhouse. The project included a large score card posting wall, ceiling fans and new picnic tables, as well as new access walkways and improved landscaping around the area. Tournament groups use the pavilion as a gathering place to eat, post tournament results and award prizes during events at the golf course.

Early last year, a new expanded tot lot in Andrews Park was completed to include a concrete border for the new synthetic turf safety surfacing under the equipment. New picnic tables and benches (donated by the Rotary Club) were also added. Several large trees were spaded into the area and a new 4’-tall, black chain link fence was added around the play area where new sod was laid.

Sutton Wilderness

On January 30, Parks submitted a Recreational Trails Grant request to make improvements to the George M. Sutton Urban Wilderness trail and parking area. Notice was received in August that the grant funding was tentatively approved. Staff is preparing Notice of Intent paperwork to the State Historic Preservation Office and the Oklahoma Archaeological Survey, as well as notifying local tribal governments, to obtain clearance for the project prior to final approval and acceptance of the funding.

Recreation Center Improvements

Whittier, Irving and 12th Avenue Recreation Centers' kitchen/concession rooms were remodeled for new counters, shelving, flooring, appliances and wall treatments bringing them into compliance with Health Department Standards. In addition, a contract to paint the interior of the Whittier and Irving gymnasiums was awarded, as well as a contract to replace the gym bleachers at both of those centers. These contracts are scheduled to start work during the 2016 Spring Break time period.

Legacy Park



Substantial completion was achieved at Legacy Park after nearly 2 ½ years of construction. A ribbon cutting ceremony was held on September 17, 2015 which was highlighted with performances by the

Norman Philharmonic and comments by Mayor Rosenthal, City Staff and the park design team. The ceremony concluded with a water and light demonstration of the park fountains.



The park is currently open and being used on a daily basis by the general public. Special events at the park have included a wedding, musical performances and a large fundraising event for the Fred Jones Museum of Art. Events scheduled for 2016 include a cancer survivor's relay for life and a United Way of Norman fundraising event.



COMMUNITY & ECONOMIC DEVELOPMENT



Urban Land Advisory Services Panel for the Griffin Hospital Site

The City of Norman and the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) hosted a five-day Advisory Services Panel conducted through the Urban Land Institute (ULI).

Nationally renowned land use and urban planning experts conducted a five-day process from April 26, 2015 through May 1, 2015 of evaluating the redevelopment potential of the Griffin Memorial Hospital site in Norman. The advisory panel created a plan that sets the stage for future growth, determining which types of public investment and incentives will best catalyze private investment.

After carefully analyzing the area and interviewing up to 100 individuals, the panel spent two days framing their recommendations and drafting a report that was presented to the public on May 1, 2015. The final draft report was received the week of October 26th. Staff is now working on drafting a Memorandum of Understanding (MOU) between the City of Norman and the ODMHSAS to begin the redevelopment of the Griffin Hospital Land.

Center City Vision Plan (CCV)

The work conducted on the Center City Form Based Code during 2015 was focused on discussions between the consultant and the Executive Committee and meetings of the Steering Committee to define the approval process for development in the Center City boundary. Once the Steering Committee agreed on a draft, the comments and requested changes were sent to the consultant for incorporation into the code.

Staff received the final draft of the Form Based Code from the consultant, Ferrell Madden, in November and scheduled a presentation by Mary Madden for a Study Session with City Council, the Planning Commission and the Steering Committee on December 1, 2015.

Two public meetings will follow in early January. Once the public meetings are concluded and those comments prepared, the Steering Committee will prepare the final draft for public hearings at Planning Commission and City Council.

Comprehensive Land Use Plan

A Request for Proposal (RFP) was released on September 23, 2015 for the development of a Comprehensive Plan for the City. A contract with a planning consultant will be presented to City Council in early 2016.

Oil and Gas Ordinance Amendment

The Oil and Gas Ordinance Code amendments were approved in July, 2015 and went into effect in August, 2015. The major changes included the fencing of oil well bores and production tanks, added insurance requirements, prohibition of drilling in the flood plain and stream planning corridors, requirement that waivers for drilling be filed in the office of the Cleveland County Clerk and water testing within 1/4 mile of a new oil well.

Large Development Projects

Several large multi-family projects approved by City Council in late 2013 and 2014 located across the community were completed and received Certificates of Occupancy in 2015: Millennium; Aspen Heights Park, located at the intersection of Classen Boulevard and Constitution Street; and The Vue, located at the southwest corner of Imhoff Road and Chautauqua Avenue. All three of these developments are considered student housing facilities; they are rented by the bedroom.



Millennium Apartments is a complex consisting of two residential buildings with 196 units, a garage, a pool, and a developed park area open to both the residents and the public. The combined reported value of the project is \$23,205,491, and it is

located at the southeast corner of Lindsey Street & Classen Boulevard.

Aspen Heights of Norman multi-family project is a

PUD located at Classen and Constitution, on the former site of the Sooner Mobile Home Park. This PUD includes 194 residential units, 17 carports, a Clubhouse, and a Pool and a reported value of \$19,917,434. Aspen Heights is a national corporation providing student housing with 18 locations across the country.



Before and After



The VUE Apartments are located at 750 W. Imhoff Road at the southwest corner of Chautauqua and Imhoff. The VUE is an all-inclusive apartment complex geared toward

University students. There are 128 total units, a common space with shared amenities and a pool in this 32,562 sq. foot complex. The reported value of the project is \$3,575,000.

Another large student housing/multi-family project which moved forward with approval from City Council in early 2015 was the University House (former site of Bishop's Landing Apartments). Demolition began in late October, 2015 and site work started soon after.



The Avenue at Norman multi-family complex at 3301 12th Avenue SE advanced from Temporary Certificate of Occupancy

(TCO) to permanent Certificate of Occupancy (CO) on August 14, 2015. The project includes 30 apartment buildings, a Clubhouse, maintenance building, pool and pool building, and Mail Kiosk. The

reported valuation of the project in its entirety totaled \$17,729,542.

Destin Landing

In March, 2015, Current Planning processed an application to amend the land use designation and to rezone 760 acres located in south Norman; south of John Saxon Park, west side of 36th Avenue S.E. and north of Post Oak Road. The size and detail required for planning such a large area presented a challenge; staff has continued to work with the applicants to keep the project moving forward, the application is planned to appear on the Planning Commission agenda in February, 2016.

The following large COMMERCIAL PROJECTS received Certificate of Occupancy in 2015

<p>Holiday Inn Express Hotel 2500 Conference Drive Square Footage: 82,147 Valuation: \$4,500,000</p> 	<p>Madison Square (Phases 2 and 3) 480 24th Ave. NW Square Footage: 77,824 Valuation: \$4,750,000</p> 
<p>Walmart Neighborhood Market and Fuel Station 2551 Classen Blvd. Square Footage: 46,043 Valuation: \$1,833,200</p> 	<p>Hibdon Tires Plus 221 Interstate Dr. Square Footage: 17,254 Valuation: \$1,500,000</p> 
<p>Precision Builders Office 1120 N. Flood Ave. Square Footage: 9,426 Valuation: \$750,000</p> 	<p>Zaxby's Restaurant 1839 W. Main St. Square Footage: 3,850 Valuation: \$700,000</p> 
<p>Dairy Queen 1835 W. Main St. Square Footage: 2,385 Valuation: \$650,000</p> 	

Code Compliance

The third full year of proactive code enforcement was completed. The total number of code violations investigated in 2015 increased by nearly 13%. In 2015, the number of proactive code enforcement cases was approximately 48% of the workload, which was a 4% increase over last year. Approximately 90% of all code violations were abated after the first notice without further action needed by staff or were found not to be in violation.

COMMERCIAL ADDITIONS/RENOVATIONS AND FINISH PERMITS

Description	Address	Reported Valuation
Heartland Harvest Church Gym Addition, Restroom Remodels and Parking Lot	6450 36 th Ave. NW	\$3,979,891
Northhaven Church Education Building Addition	4600 36 th Ave. NW	\$3,500,000
First Baptist Church Addition/Renovation	211 W. Comanche St.	\$2,500,000
Hey Day Double Dave Addition	3201 Market Place	\$2,400,000
Reynolds Ford Interior Remodel, Canopy and Parking Lot	825 Interstate Dr.	\$1,671,272
Little Axe Gym Entry Addition	2000 168 th Ave. NE	\$1,500,000
Andy Alligators Fun Park Gaming/Laser Tag Addition	3300 Market Place	\$1,000,000
Sam's Club Interior Renovation	3400 W. Main St.	\$950,000
Express Credit Auto Renovation and Addition	343 Interstate	\$850,000
Terra Verde School Addition-Building 2	1000 36 th Ave. SE	\$600,000
McDonald's Remodel	1150 Alameda St.	\$600,000

Brown Bag Lunches

Development Services Staff continued Brown Bag Lunch meetings with the Builders Association of South Central Oklahoma (BASCO) members and associates during 2015. These lunch and learn meetings remain an open dialogue format providing communication opportunities for Trade and Building Contractors with City staff responsible for providing building permit and inspection services. Building Inspectors continue to be key participants in these meetings. Primary discussion topics included the functionality of the On-Line Inspection System, including a "live" preview of the system, as well as the Customer Satisfaction Survey for Residential Permits. Miscellaneous discussion is also an important feature of these meetings.

CDBG and HOME PROGRAMS

The CDBG and HOME programs are guided by a Five-Year Consolidated Plan and Annual Action Plans. The development of these documents is directed by staff but developed as a result of an extensive citizen participation and consultation process over a year long period. The 2015-2019 Consolidated Plan and the 2015-2016 Action Plan were approved by the Norman City Council in May 2015 and approved by HUD in June 2015.

Accomplishments reported to HUD for the programs include a total of 136,466 persons benefiting from activities in FYE 2015. Five neighborhood parks were upgraded; 40 houses were rehabilitated, and 16 units of affordable housing were acquired/rehabilitated and subsequently fully occupied in a joint project with the Norman Affordable Housing Corporation and Food and Shelter, Inc. A new HOME project was begun for the construction of six units of affordable housing on Vicksburg Circle. Four of these units will be ADA compliant.

ZERO: 2016

In early 2015, the City of Norman was named as one of 71 entities nationwide in the Zero:2016 Initiative (Oklahoma City, Tulsa, as well as Norman are participants). The Zero:2016 Initiative, coordinated by Community Solutions, Inc., supports participants in optimizing local resources, tracking progress against monthly housing goals as well as assisting in the implementation of proven strategies all geared towards ending chronic and veteran homelessness. During 2015 there were a total of 33 housing placements made, 22 met the criteria for Chronic Homeless and 11 of those housed were Veterans. There were 12 Veterans on December 31 that remain in need of housing with placement anticipated within the first quarter of 2016.

APWA Public Works Week



During APWA national public works week the Public Works Department had the pleasure of visiting McKinley Elementary School. Other Departments participated including the Police, Fire, and Utility Departments. The children enjoyed learning about some of the equipment used in the daily maintenance and operations of the city. Students were told about the daily processes of street maintenance and shown a diagram of how storm water is maintained. The children were also able to explore some large equipment including a front end articulating loader, CNG street sweeper, Fire Truck and even meet one of the Canine Officers.

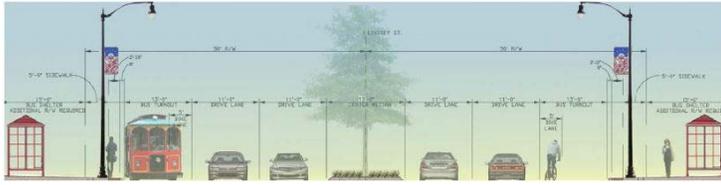
Mix On Main

The Retail Marketing Coordinator worked with several existing businesses and merchant groups during 2015, one of which was to assist a group of merchants in launching a new annual event. The Mix on Main event was held on the Friday evening before OU's homecoming in October. Over a dozen local businesses participated and over 1000 people attended the inaugural event on Main Street (24th Avenue to Mercedes Drive), filling the "Big Lots" parking lot.

Destination Norman

A new website, www.DestinationNorman.com, was launched to provide pertinent data about Norman's commercial districts including demographics, traffic counts, available properties, etc. The website averages about 100 visits per month and new data is published monthly on the site.

Lindsey Street Norman



Staff came together to create a website, www.LindseyStreetNorman.com, to provide timely information on the Lindsey Street Construction project to citizens and area merchants. This website provides an overview of the project and a detailed timeline of construction events and road closures. The website is updated weekly and has had over 5,400 visits since launching in late February, 2015. An email list has also been established to forward press releases and other pertinent information directly to interested parties (a sign-up form is located on the project website).

Development Services Non-Residential Customer Service Survey – Annual Results

The second year of customer service surveys for non-residential permittees (i.e. commercial and multi-family) utilizing the City's Development Services Division were distributed. The monthly surveys provide an opportunity for the City to gather feedback on staff performance and other information related to individual projects to determine future improvement initiatives and priorities. In 2015, over 212 individual surveys were sent with an above average response rate of over 16%. Many responses and survey trends closely matched results from the 2013-2014 Annual Report. Response rates were up slightly from 15.9% in the 2013-2014 report, and overall experience with electrical inspections was replaced with consistency in building code interpretation as a lower rated area of service.

Overall, the survey results were positive, with the highest ratings coming again in the areas of helpfulness and professionalism of the front counter

permit technicians, helpfulness and professionalism of the plans examiners and professional demeanor of inspectors. Areas that will continue to remain a focus for future improvements include the speed of the application review process, consistency in building code interpretation and timeliness of inspections.

Development Services Residential Customer Service Survey – Annual Results

In May 2015, the City of Norman conducted its first survey of **residential** building permit customers utilizing the Development Services Division. City staff worked with the Builders Association of South Central Oklahoma (BASCO) to develop the survey instrument, and over a four month period, residential trade contractors, general contractors and builders were surveyed online.

Over 480 individual surveys were sent, with an above average 20% response rate. Satisfaction was rated on a scale of 1 to 5, with 1 being "very dissatisfied" and 5 being "very satisfied" with service in an individual area. Overall experience with the residential building permit was rated at 4.23 and overall experience with the entire residential inspection process rated as 3.91 by survey respondents.

Generally, the survey results were positive, with the highest ratings from survey respondents came in the areas of helpfulness and professionalism of the front counter permit technicians & plan examiners, speed of the permit application review process and overall experience with the building permit process. Areas that will continue to remain a focus for future improvements include the reasonableness of building permit fees, consistent interpretation of codes by the inspectors and overall experience with electrical inspections.

A second survey is scheduled for spring, 2016.

TRANSPORTATION

NEW HW-9 Bridge



2012 Bond Program

All of the 2012 Bond Projects (valued at nearly \$89M) are underway. Seven of the eight projects are currently under design with one project complete. Five of the eight projects are under consideration in the Transportation Improvement Program (TIP) for federal funds in 2015-2018. The TIP is administered by the Association of Central Oklahoma Governments (ACOG). This is the first step in obtaining the federal matching funds for construction of the projects.

The Cedar Lane Road reconstruction project was the first 2012 bond program project under construction and was completed in June, 2015. The project widened Cedar Lane Road from 12th Avenue SE extending one and a half miles east. The new road is four lanes wide and includes 5-foot bike lanes in each direction, sidewalks on both sides of Cedar Lane Road, signalization of the 12th Avenue SE and Cedar Lane Road intersection and an improved at grade railroad crossing. The additional lanes will improve traffic flow and traffic safety through this corridor.



Cedar Lane Road looking west from Classen Boulevard

The West Lindsey Street Project from 24th Avenue SW to Berry Road is currently near final design and on schedule. The environmental clearance and right of way acquisition for this project is complete. The relocation of the utilities for the construction of the roadway was completed in December. Utility relocation included the first use of a common utility trench in Norman and the removal of the overhead power lines from right of way. This project will be the second 2012 bond project to go to construction. This project is scheduled to be bid in March, 2016 with construction starting when the Lindsey Street Bridge over I-35 is closed by ODOT for the reconstruction of the I-35/Lindsey Street Interchange. This closure is currently anticipated in May, 2016 with construction completed in approximately 18 months.



Lindsey Street showing the removal of overhead power lines

I-35/SH-9E Interchange and I-35/Lindsey Street Interchange

The Oklahoma Department of Transportation (ODOT) awarded the construction contract for the I-35/SH-9E Phase 2 and the I-35/Lindsey Street Interchange in December, 2014. This construction project also contains the second phase of the storm water system for the Lindsey Street – 24th Avenue SW to Berry Road 2012 Bond Project. The construction of the SH-9E Interchange is estimated to be complete by February, 2016 with the estimated completion date for the Lindsey Street Interchange is April, 2017. The \$77 million construction contract was the largest single contract in ODOT's history.



Dave Blue Creek Bridge Construction



Location Map of I-35/SH-9E Interchange Phases 1 & 2

SH-9E from 36th Avenue SE to 72nd Avenue SE

Construction on the SH-9E Reconstruction and Widening Project began on September 8, 2015. This is a \$22 million construction project under. Completion of this project is estimated to be November, 2016. The Oklahoma Department of Transportation (ODOT) is administering the construction of this project. The project involves widening the highway from 2 to 4 lanes with a flush median and includes a new bridge over Dave Blue Creek.

2014 Community Development Block Grant – Disaster Relief (CDBG-DR) Projects

In June, 2014, the U.S. Department of Housing & Urban Development (HUD) released its allocations and program requirements for the CDBG-DR 2014 Program. These funds were made available to repair infrastructure damaged in the 2012 wildfires and 2013 tornado. The City of Norman was allocated \$12,054,090 from the Oklahoma Department of Commerce (ODOC) to repair approximately 11.5 miles of roadways damaged by heavy equipment responding to tornado and fire disaster events during 2014. The seven specific projects include:

- 108th Avenue S.E. - From Etowah Road to SH-9 (3 Miles)
- 84th Avenue N.E. - From Tecumseh Road to Franklin Road (1 Mile)
- Tecumseh Road - From 84th Avenue N.E. to 120th Avenue N.E. (2 Miles)
- 96th Avenue N.E. - From Tecumseh Road to Arrowhead Drive (1+ Mile)
- Rock Creek Road - From 108th Avenue N.E. to 120th Avenue N.E. (1 Mile)
- 120th Avenue S.E. - From Etowah Road to SH-9 (3 Miles)
- 84th Avenue N.E. - From Rock Creek Road to north end (0.3 Mile)

A second round of CDBG-DR funds became available, and staff is currently working with ODOC to secure these additional funds in the amount of \$5,004,821 to repair approximately five miles of additional roadway including:

- 120th Avenue NE – From Tecumseh Road to Stella Road (4 miles)
- Stella Road- From 132nd Avenue NE to 144th Avenue NE

May 2015 Storm Rebuilding Program

During the month of May, 2015, Oklahoma received historical rainfall amounts resulting in wide spread flooding throughout Norman. Many drainage structures crossing and abutting rural roads were washed out during the storm events. Many of these locations were eligible for Federal Emergency Management Agency (FEMA) or Federal Highway Administration (FHWA) funding to assist with the repairs.

On June 9, 2015, City Council approved a contract with Tetra Tech to assist city staff with documentation and storm damage assessments as a result of the flooding and tornado events between May 5 and June 4, 2015. In total, there were 66 (17 major and 49 minor) damaged infrastructure locations in need of repair by the City of Norman using a combination of funding sources. All temporary roadway repairs were completed by November, 2015.

Of the 66 damage locations, 30 locations sustained enough damage to meet FEMA or FHWA thresholds for reimbursement. Estimated total infrastructure damage from the May storms is approximately \$3 million dollars. Staff, with assistance from Tetra Tech, is working with both FEMA and FHWA on reimbursements. In

addition to documentation, Tetra Tech assisted staff with Hydrology and Hydraulic studies at culvert washout locations to determine the proper upsize the permanent culvert must be to meet current City Standards.

A second consultant, Freese and Nichols, is now under contract to prepare construction documents for seven of the proposed permanent repair projects. When plans are complete in the spring of 2016, these projects will be competitively bid by contractors with anticipated construction to begin during the summer of 2016.



Post Oak Road Damages west of 120th Avenue SE



Etowah Road between 132 Ave SE and 144 Ave SE

ENVIRONMENTAL & UTILITY SERVICES



Lake Thunderbird TMDL Compliance

In November, 2013, the Oklahoma Department of Environmental Quality (DEQ) issued a Total Maximum Daily Load (TMDL) for the Lake Thunderbird watershed. The TMDL identified pollutants that are adversely affecting the use of the Lake for drinking water supply and recreational and sporting opportunities. The pollutants are nitrogen and phosphorus (two major ingredients in fertilizers) and sediment which come from a variety of sources related to City growth. This TMDL affects three cities: Oklahoma City, Moore and Norman. The City of Norman encompasses about 50% of this watershed, and Lake Thunderbird provides 70% of the City's drinking water supply. The affected cities submitted Compliance and Monitoring Plans to the DEQ for their review and approval in November, 2015.

The Compliance Plan contains best management practices to be implemented that will reduce the contaminate loading to Lake Thunderbird. The implementation of the best management practices will result in better water quality in Lake Thunderbird, preserving its use as a drinking water source, recreational facility and aquatic habitat for the future. The Monitoring Plan details a sampling and monitoring program that will effectively provide data to evaluate the success of the program.

Phase II Storm Water Permit

In 2001, Phase II of the storm water rules were announced by Environmental Protection Agency (EPA). The Phase II rules expanded the program to include cities under 100,000 population and construction sites between one and five acres. This rule applied to the City of Norman and 44 other municipalities and non-traditional entities, such as the Oklahoma Department of Transportation (ODOT) and the University of Oklahoma. The rule required permittees to develop a storm water management program to reduce pollutants in storm water runoff from the municipal separate sewer systems (MS4s). The Oklahoma Department of Environmental Quality (DEQ) issued OKR04 General Permit for Storm Water Discharges from MS4s on February 8, 2005. The City of Norman submitted a Notice of Intent and other required permit documents, receiving authorization under the permit on November 29, 2005. This permit expired February 9, 2010 but was administratively continued pending re-issuance.

The 2015 draft General Permit for Storm Water Discharges associated with Municipal Separate Storm Sewer Systems, OKR04, became effective on November 1, 2015. The City of Norman is required to implement programs and best management practices that produce measurable goals to achieve

full permit compliance in 2016. These programs and practices will, in part, be driven by the Lake Thunderbird TMDL Monitoring and Compliance Plan, as those portions of the city within the Lake Thunderbird watershed will be required to adhere to the plan.

Application for coverage under this General Permit follows the Notice of Intent (NOI) process. A NOI has been completed and will be submitted to receive an authorization to operate under the statewide permit. The City will have one year from the permit effective date to review, revise and implement changes to the Storm water Management Program.

Public Forums on Water Reuse

Utility staff participated in Public Forums on Water Reuse in April, May and June, 2015. This forum was sponsored by the Oklahoma Water Survey and the University of Oklahoma to bring about water reuse awareness.

Water Treatment Plant Project – Ozone Project

Carollo Engineering was hired to design the Phase II improvements at the Water Treatment Plan to include changing the disinfection procedures to meet new regulations and a method to help reduce/eliminate taste and odor occurrences. The use of ultra-violet light and ozone (very strong disinfectant and oxidant) for disinfection and removing taste and odor has been selected after a small scale testing facility was set up on site and operated in actual conditions for six months. The testing was completed in 2013. The project is estimated to cost \$31 million and will take 3 years to complete. The voters approved funding for this project in January 13, 2015. Final design contract was approved February, 2015 with Carollo Engineers. Design is underway and project construction is expected to begin December, 2016.



Layout of Water Treatment Plant Modifications

Norman Begins Purchasing OKC Water

As part of Norman's Strategic Water Supply Plan, the City of Norman planned to purchase treated water (up to 2 Million Gallons a Day) from Oklahoma City on a regular basis until additional wells are drilled and equipped, and reuse is regulated and allowed in Oklahoma. The purchase of OKC water began on December 14, 2015 at a rate of 1 MGD.

Recycling Drop-off Center addition

In March, the Sanitation Division initiated a fourth recycling drop off center, located at the Fire Station No. 9 on Alameda Street. With less than a year in operation (about 9 months), this location has collected about 75 tons of recyclable materials. Total tons of recyclable materials deposited at all four of the drop off centers will be about 1,300 tons per year.



Household Hazardous Waste Event

The City of Norman held its 17th Annual Household Hazardous Waste collection event on September 12, 2015. Approximately 1600 households brought their waste to be disposed of properly; over 100 volunteers helped make this event possible. About 23,000 pounds of miscellaneous chemicals, 1,500 gallons of oil, 200 gallons of antifreeze, 57,500 pounds of paint and 25,000 pounds of electronics were some of the items collected in the five-hour period. Year round disposal of pharmaceuticals, petroleum oils, antifreeze, tires and cooking oil continues to be provided at no charge for Norman residents.



New Elevated Water Storage Tank

A new 1 million gallon (MG) elevated water storage tank is under construction just northeast of the intersection of Robinson and 24th Avenue NE.

Residents living in Hallbrooke, Hall Park, Park Hill, Queenston, Summit Lakes and many other area subdivisions, comprising of approx. 11,000 residents, will notice more consistent pressures during peak demands. The tank is expected to be complete by July, 2016.



Phase 2 Water Reclamation Facility (WRF) Improvements

The design and construction of Phase II WRF improvements are estimated to cost \$63 million. The project expands design capacity from 12 to 17 MGD, rehabilitates older equipment and adds ultra violet disinfection, effluent aeration and odor control technologies. Construction began on June 2, 2014; work is ongoing with a scheduled completion date by January 4, 2017.



The new outfall structure which sends treated effluent to the South Canadian River.



New 100' diameter Secondary Clarifier with sludge scraper, baffles and weirs installed; effluent trough to be constructed.



New Ultraviolet Light Disinfection facility placed into operation in October 2015.

STRATEGIC SUPPORT



Information Technology Projects

During 2015, several major projects involving expansion and/or improvement of the City of Norman's Information Technology support networks and systems were completed:

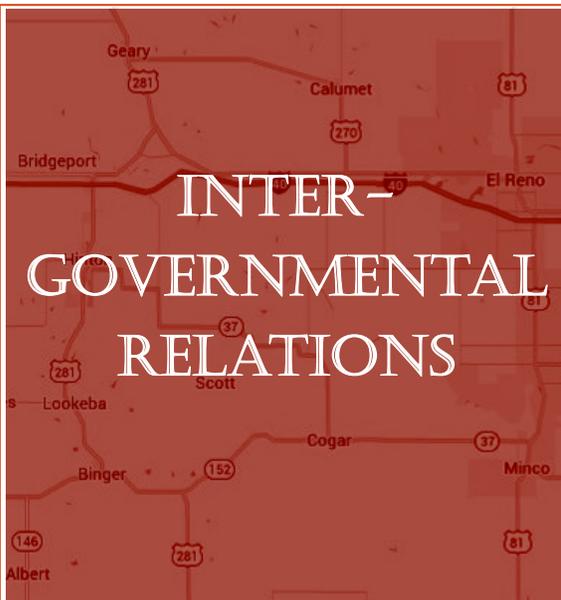
- **New World Public Safety Software/CAD:** The New World public safety software system has been fully implemented as of July, 2015. The IT Department continues working in a coordinated effort with Police and Fire Departments for end user training of the new system, software upgrades, consulting, and hardware setup/upgrades. In 2015, the IT Department along with the Public Works Fleet Division setup and deployed 130 new laptops and tablets to Police and Fire vehicles.
- **Little Axe Community Center Internet Access Upgrade:** IT Department upgraded the internet access at the Little Axe Community Center to allow citizens the ability to interact with the self-service Library book checkout and localized internet access using the PLS computer.

ERP Assessment

During the past year the IT Department has begun the initial phases of a major city wide software enhancement. The iSeries Enterprise Resource Planning (ERP) system is responsible for the management and storing of all city data related to budgeting, accounts payable, accounts receivable, assets, inventory, purchasing, payroll, personnel, permits, code enforcement, land/parcel management, courts, and utility billing. The iSeries is over 20 years old, becoming costly to maintain, and increasingly risky to manage as it ages further. In January 2016, the IT Department released an RFP for consulting services to aid in requirements gathering from all city departments, compilation of those results, and vendor selection for the new ERP System.

Ethics Training

The Human Resources Department provided "Ethics in the Public Sector" training for all employees. This employee training fosters a trustworthy and responsible working environment and promotes the values that are essential to collaborative work, such as trust, accountability, mutual respect, and fairness.



Association of Central Oklahoma Governments (ACOG)

Central Oklahoma Regional Transit Update

For over a decade, our community leaders, city staff, and multiple stakeholders have been engaged in purposeful dialogue and collaborative study on possibilities to envision and grow a multi-modal, regional transit system for Central Oklahoma.

To date, this collaborative regional spirit has achieved many important milestones, including:

- The development of the 2006 Central Oklahoma Transportation and Parking Authority (COTPA) Fixed Guideway Study,
- The funding and launch of the MAPS-3 downtown streetcar,
- The purchase and renovation of this historic Santa Fe Station as Central Oklahoma's future regional transit hub,
- Detailed study of regional rail options that will further connect our six cities; and,
- Development and passing of House Bill 2480 to allow for the future creation of a regional transit district.

Results of the Commuter Corridors Study proposed three "legs" of commuter rail service to

serve Norman, Edmond and Midwest City/Tinker Air Force Base utilizing existing BNSF right-of-way (ROW) and possible construction of a double track in the ROW to allow for commuter rail and BNSF rail service. The South Corridor, from Highway 9 in Norman to the Santa Fe Station in Oklahoma City, will include four (4) transit stations in Norman (including the existing Norman Depot). Preliminary capital costs range from \$310- \$410 M. With the increasing growth of the OKC Metro area, our area may not be able to meet pending EPA emissions standards in the future. Because of this probable non-attainment of EPA standards, federal funding for the commuter rail service may be available to assist in the preliminary capital construction costs.



CITY ACCOLADES



NATIONAL, REGIONAL AND STATE RECOGNITION & AWARDS

ECONOMY

- No. 6 (Least Expensive). “The Ten Most and Least Expensive Urban Areas in the Cost of Living Index (COLI).” *The Council for Community and Economic Research (C₂ER)*. First Quarter (2015).
- No. 4 (Least Expensive). “The Ten Most and Least Expensive Urban Areas in the Cost of Living Index (COLI).” *The Council for Community and Economic Research (C₂ER)*. Second and Third Quarters (2015).
- No. 16. Norman Ranked among Top 20 “Best Places to invest in Real Estate in Oklahoma.” Nerdwallet.com (2015).

QUALITY OF LIFE

- No. 18. Norman Ranked among Top 20 “2015’s Best & Worst College Cities & Towns in America.” Wallethub.com (2015).

Financial Reporting Excellence

The City’s *Comprehensive Annual Financial Report and Budget* documents have received national awards for excellence in presentation and conformance with all legal and statutory requirements and with generally accepted accounting and budgeting principles.

Norman Police Department

Ten members of the 2015 Norman Police Department (NPD) Pistol team competed in several competitions and represented the Police Department with distinction.

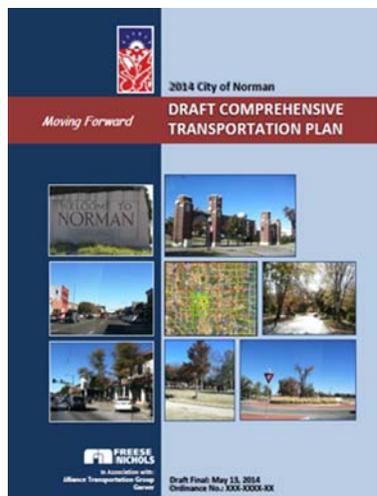
Three team members attended the Arkansas State and Regional pistol match earning nine 1st place finishes and were recognized as members of the Arkansas “Governors Top 20”.

NPD hosted the annual Oklahoma State and Regional match where all team members competed and earned 23 - 1st place finishes. Five team members earned spots on the “Governors Top 20”.

Five team members competed in the National Police Shooting Championships against competitors from all over the country and around the world earning 10 - 1st place finishes.

Two team members attended the World Police and Fire Games and competed against Officers from around the world in feats of physical fitness coupled with firearms marksmanship. Sgt. Robert Wasoski finished 2nd place from the United States and MPO Jeremy Garnand finished 1st place from the United States, in their respective classes.

Comprehensive Transportation Plan Recognition



The Oklahoma Chapter of the American Council of Engineering Companies will be recognizing the City's Comprehensive Transportation Plan, adopted by City Council on May 13, 2014, as one of the Top 5 "Grand Conceptor" projects in the state.

Water Environment Federation George W. Burke Jr. Award

The Water Reclamation Facility (WRF) received the Water Environment Federation (WEF) George W. Burke Jr. Award for outstanding safety record at a treatment facility 2015. Norman's WRF has over 1231 days without a lost time accident.

Blue Seal of Excellence Award

The City Public Works/Fleet Division was awarded the Blue Seal of Excellence by the National Institute for Automotive Service Excellence (ASE) for the

eighth consecutive year. The Fleet Division has nine Technicians with a total of 50 ASE certifications. The award is granted to vehicle repair shops with 75% or more of their automotive technicians certified in each area of service.

Upgrade of the State Highway 9 Traffic Signal Interconnect System

The 2014 upgrade of the State Highway 9 Signal Interconnect System project was recognized by the Midwestern District of the Institute of Transportation Engineers as the 2015 winner of the Transportation Achievement Award in the Traffic Operations Category.

Keep Oklahoma Beautiful Visionary Award

The City of Norman Sanitation Division was honored by Keep Oklahoma Beautiful, receiving the "Visionary Leadership Award" for the Compost Facility which has been in operation since 1990. Each year the Compost Facility processes about 9,000 tons of yard waste; keeping this material out of the landfill and providing valuable free compost to the citizens of Norman.

2015 Safety Award

Water Treatment Plant staff was honored with a 2015 Safety Award for five years (over 1,825 days) without a lost time accident.

Oklahoma Water Purification Control Association

Large Well Water System of the Year

The City of Norman Water Treatment Plant staff won the Oklahoma Water Purification Control Association Large Well Water System of the Year for 2015. This prestige's award was given during the annual short school and conference at Rose State College. The award is chosen after a review and inspection of the water system and source by a selection of water utility peers.

Officer of the Year Award

At the Oklahoma Code Enforcement Association's (OCEA) conference held in Lawton, OK on March 5-6, 2015, Joe Schier, Code Compliance Inspector, was awarded the Oklahoma Code Enforcement Association's Officer of the Year. Joe has been a Code Compliance Officer in Norman for over 9 years.

Solid Waste Association of North America

Bret Scovill, Solid Waste Manager, was elected to be one of six members on the Board of Oklahoma Indian Nations Solid Waste Association of North America (SWANA). SWANA is the leading professional association in the solid waste field.

Crew Leader of the Year

Mike Bates received "Crew Leader of the Year" at the Oklahoma Water Purification Control Association (OWPCA) Conference in October, 2015. Mike was nominated for his leadership in maintaining a safe work environment for his crew. He has done a great job in training his crew and leading by example.

Bio-Solids Operator of the Year

James Sterling received "Bio-Solids Operator of the Year" at the Oklahoma Water Purification Control Association (OWPCA) Conference in October, 2015. James was nominated for his consistent good work in keeping Norman's bio-solids program operating. He has provided innovation and training to operate the centrifuges in the most efficient manner possible with minimum breakdowns.

Oklahoma Water Environment Associations

Steve Hardeman, Water Reclamation Manager, became President of Oklahoma Water Environment

Associations (OWEA) state chapter of the national Water Environment Federation. Hardeman is also President-Elect of Oklahoma Water Pollution Control Association (OWPCA).

Public Safety Awards

Norman Crime Stoppers hosted their 18th Annual Banquet to recognize and honor local public safety agencies: Norman Police Department, Norman Fire Department, University of Oklahoma Department of Public Safety, Cleveland County Sheriff's Office, EMSSTAT, and the Cleveland County District Attorney's Office. The following individuals were recognized for outstanding public safety service in 2015:

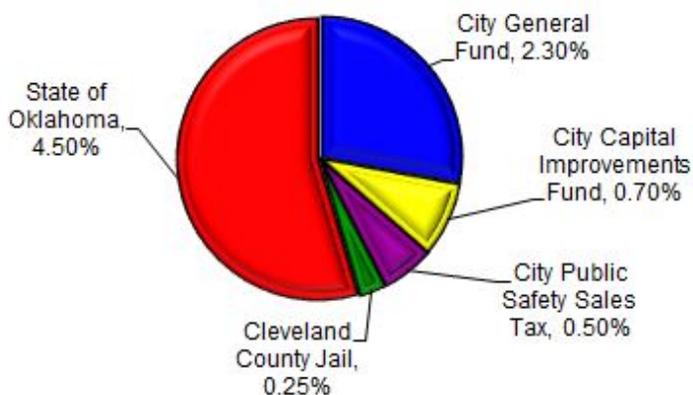
- Master Police Officer Lee McWhorter received 2015 Officer of the Year.
- John Bowman received 2015 Civilian Employee of the Year.
- Lieutenant Chad Vincent received 2015 Supervisor of the Year.
- Julie Robertson was recognized as the 2015 Volunteer of the Year.

American Public Works Association— Oklahoma Charter

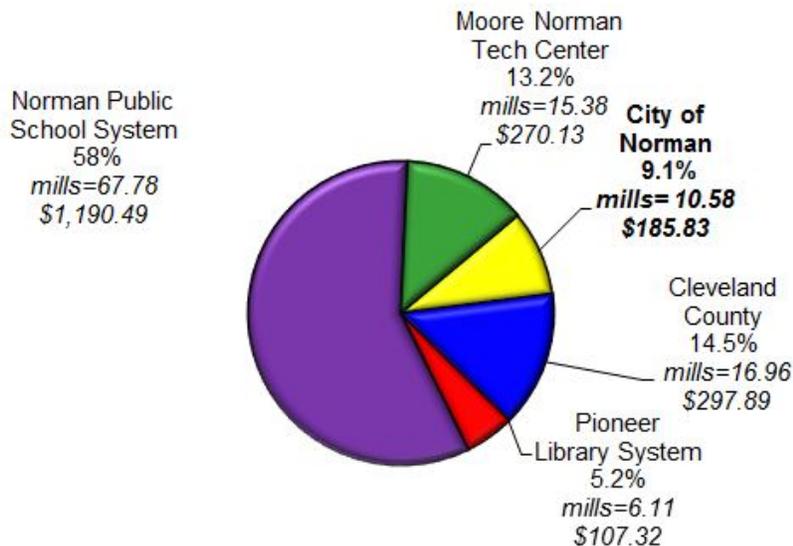
Shawn O'Leary, Director of Public Works, served in 2015 as the Chapter President for the Oklahoma Chapter of the American Public Works Association (APWA). APWA has over 29,000 members nationwide and approximately 250 members in Oklahoma. The primary mission of the organization is the education of its members and communities in order to contribute to a higher and more sustainable quality of life. Among his other duties as the State President, Mr. O'Leary had the opportunity to speak at the national conference in Phoenix, Arizona in August 2015 on the topic of emergency preparedness for tornadoes and other weather disasters.

TAXES PAYABLE IN 2015

Distribution of the 8.25% Sales Tax Rate



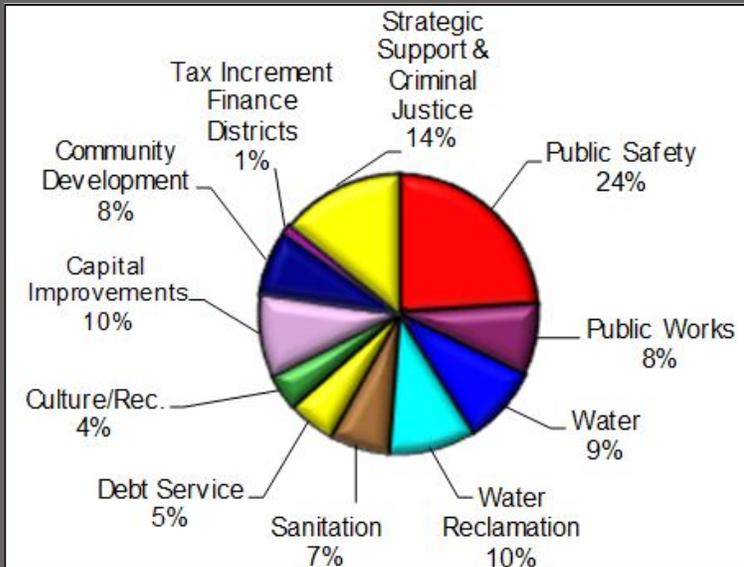
Annual Property Tax Distribution based on \$154,700 Median Home Value - 2015



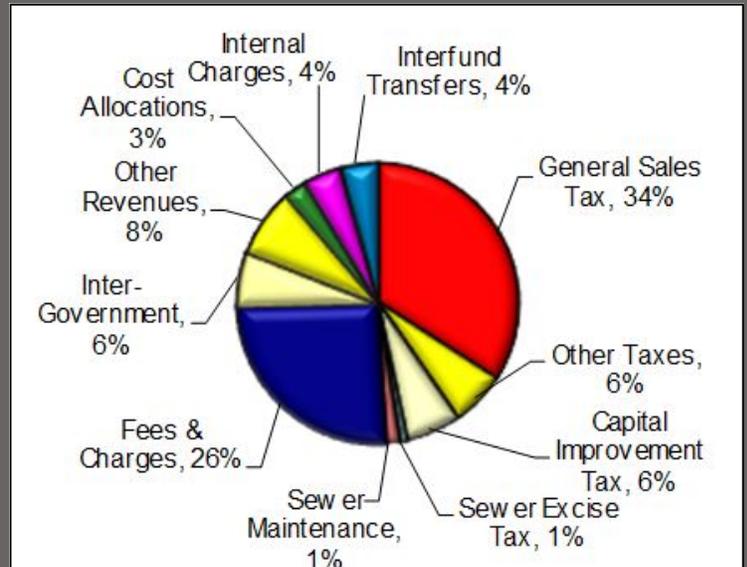
Note: This example is for taxes payable in 2015 and assumes a \$154,700 home in the Norman school district. Total property tax rate is 116.81 mills. 9.1% of your property tax bill is designated for the City of Norman.

THE APPROVED TOTAL CITY BUDGET FOR FYE 16 IS \$205,018,096

EXPENDITURES

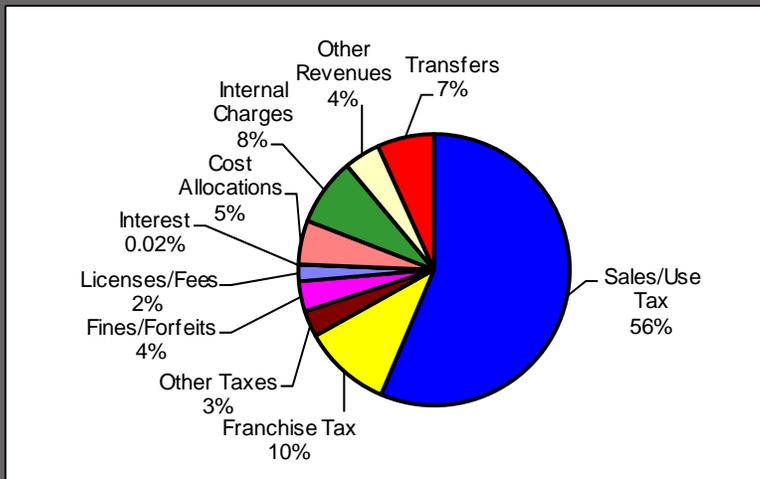


FUNDING SOURCES



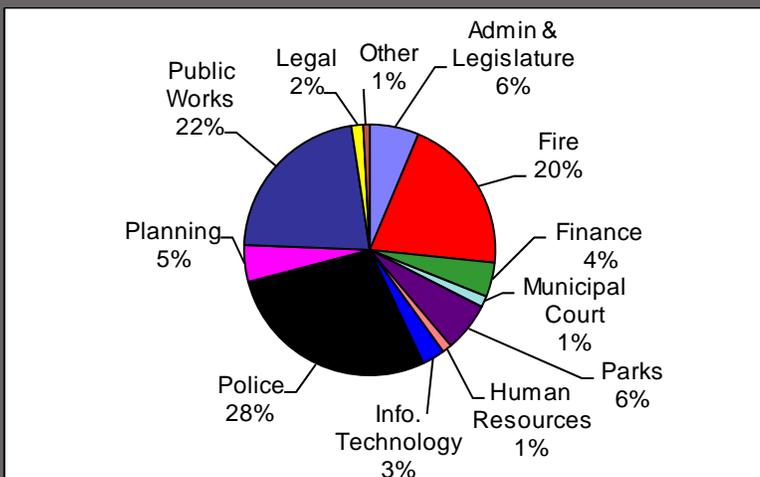
THE APPROVED GENERAL FUND CITY BUDGET FOR FYE 16 IS \$75,834,444

WHERE DOES THE GENERAL FUND MONEY COME FROM?



Sales/Use Tax	\$	42,139,500
Franchise Tax	\$	7,878,562
Other Taxes	\$	2,334,549
Fines/Forfeits	\$	2,678,000
Licenses/Fees	\$	1,483,185
Interest	\$	25,000
Cost Allocations	\$	3,910,810
Internal Charges	\$	6,014,157
Other Revenues	\$	3,219,375
Transfers	\$	5,060,388

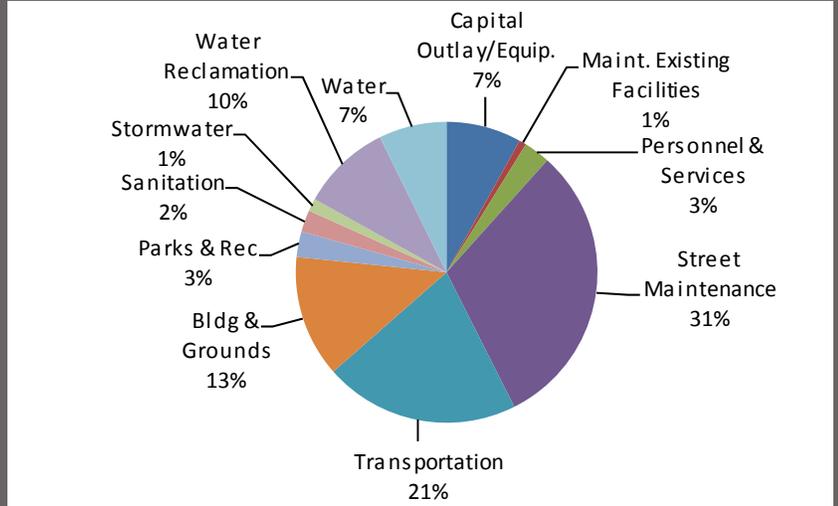
WHERE DOES THE GENERAL FUND MONEY GO?



Admin & Legislature	\$	4,851,423
Fire	\$	15,558,803
Finance	\$	3,392,845
Municipal Court	\$	1,103,795
Parks	\$	4,851,384
Human Resources	\$	942,920
Information Technology	\$	2,247,183
Police	\$	21,387,763
Planning	\$	3,607,589
Public Works	\$	16,881,233
Legal	\$	1,166,742
Other	\$	642,764

FYE 2016 ADOPTED CAPITAL BUDGET

Capital Outlay/Equipment	\$	3,422,735
Maint. Existing Facilities		323,000
Personnel & Services		1,202,470
Street Maintenance		13,157,977
Transportation		8,899,811
Bldg & Grounds		5,575,422
Parks & Rec		1,167,000
Sanitation		1,000,000
Storm Water		572,000
Water Reclamation		4,099,000
Water	\$	3,096,000



The majority of the categories on this chart are funded by the City's sales tax receipts. Seventy percent (70%) of one percent (0.7%) of sales tax is set aside for capital improvements.

The Water projects are primarily funded with a combination of user charges, connection fees, and a capital improvement charge of \$1.50 per month for residential customers.

The Wastewater projects are funded by a combination of user charges and fees, a \$5 per month sewer maintenance fee, a capital improvement charge of \$0.50 per month for residential customers, a new development excise tax based on square footage of the project, and a temporary five-year sewer sales tax of an additional 1/2 percent that ended in September of 2006.

FINANCIAL FAST FACTS ABOUT NORMAN

Area in Square Miles: 189.5

Estimated Population: 119,362

Number of Employees: 848 (full-time & permanent part-time)

Employees per 1,000 citizens: 7.1

Expenditures per capita: \$1,718

Bond Rating: Moody's AA2

Unemployment Rate: 3.1%

Adopted City Budget for Fiscal 2016: \$205,018,096

City Sales Tax Rate: 3.5%

Median Family Income in 2014*: \$70,708

Median Income per Household in 2014*: \$50,714

Median Value of Housing Units: \$154,700

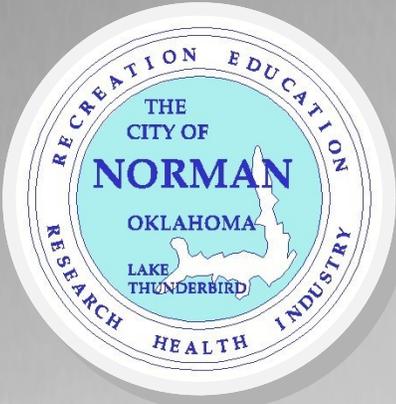
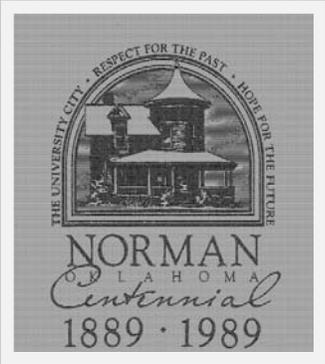
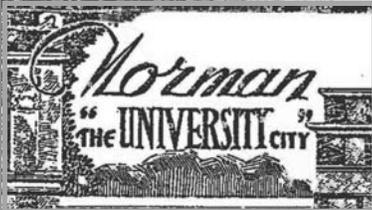
Median Real Estate Tax: \$2,105

General Merchandise Sales in 2015 (Estimated) : \$429,926,000

Total Taxable Sales in 2015 (Estimated): \$1,884,873,000

*U.S. Census Bureau, American Community Survey 5-yr. estimates

125th Anniversary of the City of Norman



CITY OF NORMAN

2015 ANNUAL REPORT

